

CAMERON MyChart

User Guide



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Welcome to MyChart Login Page

CAMERON
MEMORIAL COMMUNITY HOSPITAL

MyChart Username

[Forgot MyChart Username?](#)

Password

[Forgot Password?](#)

Sign In

MyChart® Epic Systems Corporation

New User?
Sign Up Now

Learn More...
[FAQs](#) [Privacy Policy](#) [Terms and Conditions](#)

Manage your appointments
Schedule your next appointment, or view details of your past and upcoming appointments

[Review Frequently Asked Questions by clicking here](#)

[Review Cameron's Privacy Policy by clicking here](#)

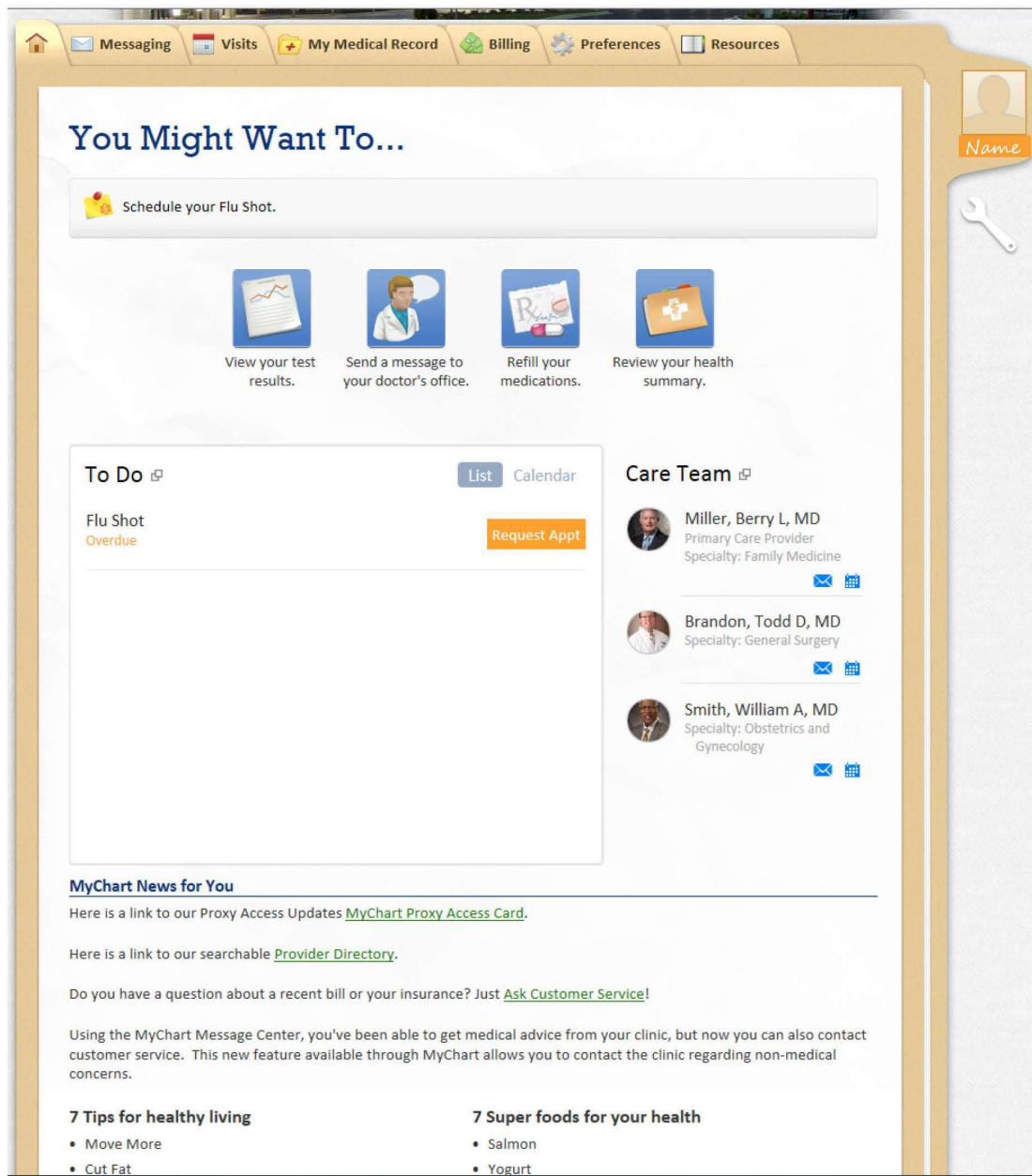
[Review the MyChart Terms and Conditions by clicking here](#)

Use this page to:

- Login to your MyChart account
- Reset your MyChart Username or Password
- Review MyChart Frequently Asked Questions (FAQ)
- Access Cameron's Privacy Policy
- View the MyChart Terms and Conditions
- View the Cameron Notice and Disclosure
- Obtain a copy of the Proxy Access Form
- Access the MyChart Website User Guide

Home

- The Home page has important information under the “You Might Want To...” section quick buttons
 - View your test results
 - Send a message to your doctor’s office
 - Refill your medications
 - Review your health summary

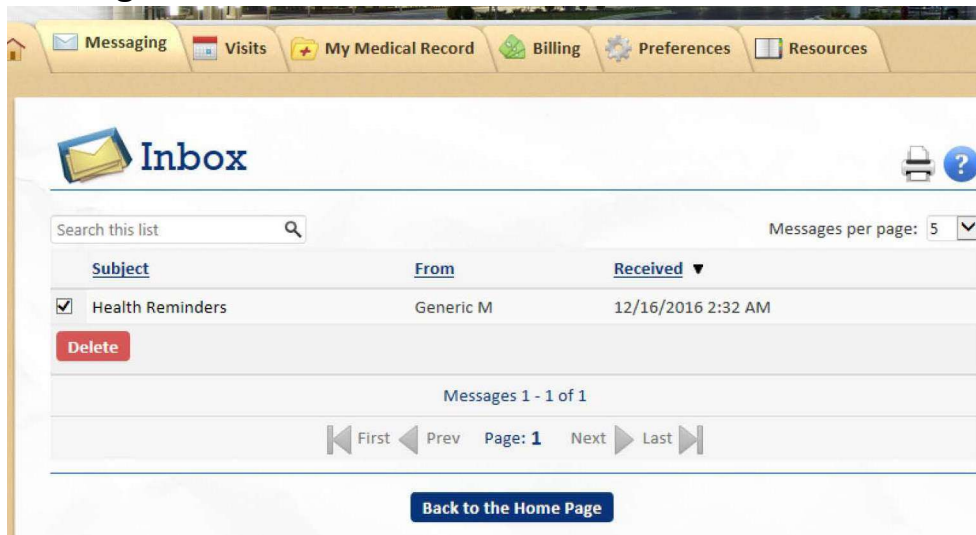
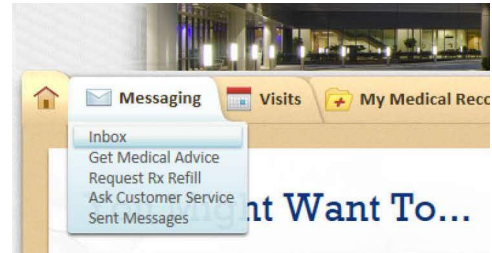


Messaging Center

Inbox

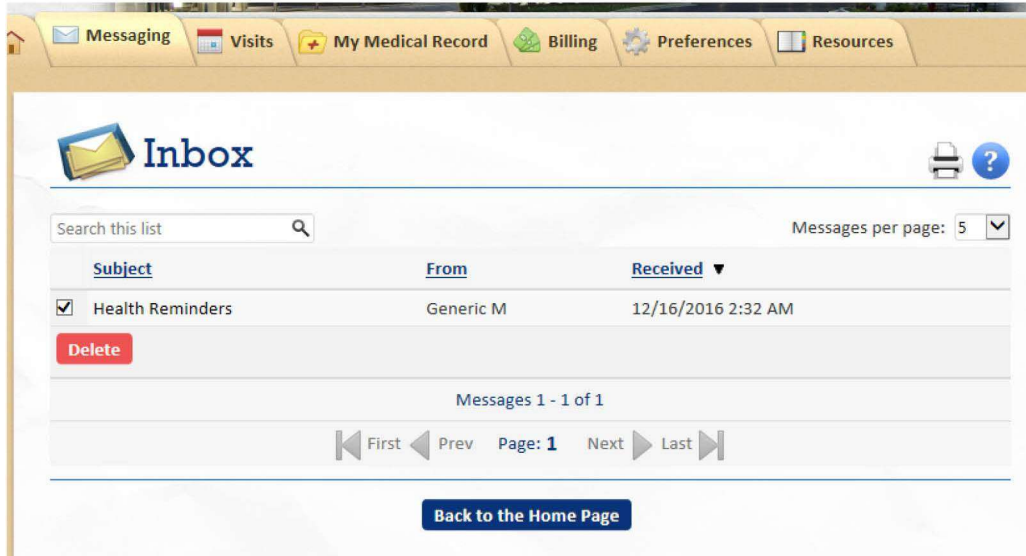
Read Your Messages

- Click on the “Messaging” tab
- Select “Inbox” from the drop-down menu
- Items in bold indicate a new message
- Click on the subject to read the message



Delete a Message

- Click the box next to the message(s) you want to delete
- At the bottom of the list of messages, click “Delete”

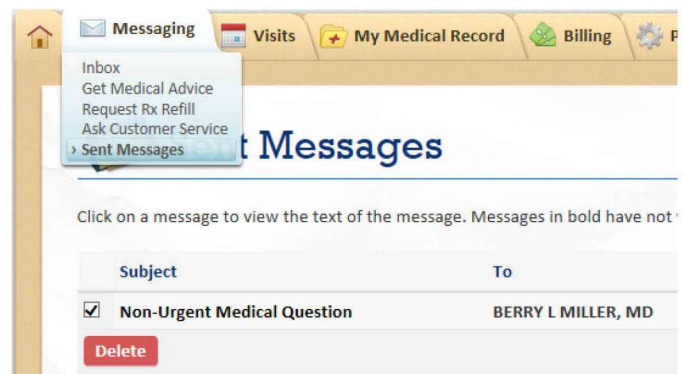


Messaging Center Continued

Sent Messages

Read Your Messages

- Click on “Messaging” tab
- Select “Sent Messages” from the drop-down menu
- Click on the message you wish to view



Delete a Message

- Click to the box next to the message(s) you want to delete
- At the bottom of the list of messages, click “Delete”

Get Medical Advice

- Click on “Messaging” tab
- Select “Get Medical Advice”
- “To the office of:” Select the physician’s name from the list, if multiple providers are listed
- Select the appropriate “Subject” from the list
- Type your Message
- Click “Send”

Messaging Visits My Medical Record Billing

Inbox
Get Medical Advice
Request Rx Refill
Ask Customer Service
Sent Messages

Medical Advice

All pieces of information are required to request medical advice.
Expect a response within 2 business days.

From: Test Patient

To the office of: Brandon, Todd D, MD

Subject: Non-Urgent Medical Question

Type your message here.

Send Cancel

Back to the Home Page

Reminder: This is NOT for urgent medical advice. Please allow 2 business days to receive a response.

Messaging Center Continued

Request Rx Refill

- Click on “Messaging” tab
- Select “Request Rx Refill”

Messaging Visits My Medical Record Billing

Inbox
Get Medical Advice
Request Rx Refill
Ask Customer Service
Sent Messages

Request Rx Refill

You can now request prescription refills from Parkview receive notifications when prescriptions are ready. Tal

Step 1 of 2: Choose prescriptions to refill

- If a prescription can be filled at a Parkview Pharmacy name of the prescriber. You will be prompted for a pharmacy you choose.
- All other prescription refill requests will be routed to pharmacy you choose.

Send Cancel

Back to the Home Page

Request Rx Refill

You can now request prescription refills from Parkview receive notifications when prescriptions are ready. Talk
Step 1 of 2: Choose prescriptions to refill

- If a prescription can be filled at a Parkview Pharmacy name of the prescriber. You will be prompted for a p
- All other prescription refill requests will be routed to pharmacy you choose.

If the prescription you wish to refill is not on this list, si necessary details, in the comments box.

Prescription

- Ibuprofen 200 MG tablet**
Commonly known as: ADVIL, MOTRIN
Approved by Adam Will, MD on 12/19/2015.
- OTHER (specify below)**

Additional notes can be typed here.

- Click on the box(es) for the prescriptions(s) you wish to have refilled
- Add any notes/comments in the box
- Click Continue

- Select a Pharmacy from the drop-down list OR select “Other” from the list and specify Pharmacy instructions in the blank box
- Select a Pharmacy Pick-up date and time (optional)
- Click “Submit Request”

Prescriptions: **Ibuprofen 200 MG tablet**
Commonly known as: ADVIL, MOTRIN

Pharmacy: **CVS/pharmacy #6494 - ANGOLA, IN - 700 N. WAYNE ST.**

If your preferred pharmacy is not in the list, select "Other (specify below)" and then enter details.

Pharmacy hours: **Not Available**

Delivery method: **Pickup**

Pickup date:

Pickup time:

Refills are generally available within 24 hours. If you need it sooner, please call the pharmacy.

Reminder: Please allow 2 business days to receive a response.

Messaging Center Continued

Ask Customer Service

- Click on “Messaging” tab
- Select “Ask Customer Service”
- Type a description in the “Subject”
- Select a “Regarding” topic from the drop down
- Type your message
- Click Send

Reminder: Please allow 2 business days to receive a response.

The screenshot shows the 'Ask Customer Service' form. At the top, there are navigation tabs: 'Messaging', 'Visits', 'My Medical Record', and 'Bill'. A dropdown menu is open under 'Messaging', showing options: 'Inbox', 'Get Medical Advice', 'Request Rx Refill', 'Ask Customer Service', and 'Sent Messages'. The 'Ask Customer Service' option is selected. The form title is 'Customer Service'. Below the title, it says 'All pieces of information are required to request customer service. Expect a response within 2 business days.' The 'From:' field is 'Test Patient'. The 'Subject:' field contains 'MyChart User Guide'. The 'Regarding:' dropdown menu is set to 'Compliment'. The 'Message:' field contains 'I like the updates to the MyChart User Guide.' At the bottom, there are 'Send' and 'Cancel' buttons. A note at the bottom of the message field says 'Maximum 5000 characters.'

Visits

Upcoming Appointments

- Click on “Visits” tab
- Select “Upcoming Appointments” from the drop-down menu
- To view more details or to cancel/confirm the appointment, click on the date/time for the specific appointment.

The screenshot shows the 'Upcoming Appointments' page. It has a navigation bar with 'Messaging', 'Visits', 'My Medical Record', 'Billing', 'Preferences', and 'Resources'. The page title is 'Upcoming Appointments'. Below the title, it says 'Click on a row to see more details about an appointment.' There is a table with the following data:

Date / Time	Description	Department
Thursday June 01, 2017 10:15 AM EST	Office Visit with BERRY L MILLER, MD	FM ANGOLA E 306 MAUMEE 201 306 E Maumee Street Suite 201 Angola IN 46703-2035

At the bottom of the table, there is a 'Back to the Home Page' button.

The screenshot shows the 'Appointment Details' page. It has a navigation bar with 'Appointment Details' and a printer icon. The page title is 'Appointment Details'. Below the title, there is a 'General Information' section with the following details:

What: Office Visit with [BERRY L MILLER, MD](#)
When: Thursday June 01, 2017 10:15 AM EST (15 minutes)
Where: FM ANGOLA E 306 MAUMEE 201
306 E Maumee Street Suite 201
Angola IN 46703-2035
Phone: 260-667-2700

Below this is an 'Appointment Instructions' section with the text: 'Arrive 15 minutes prior to appointment.'

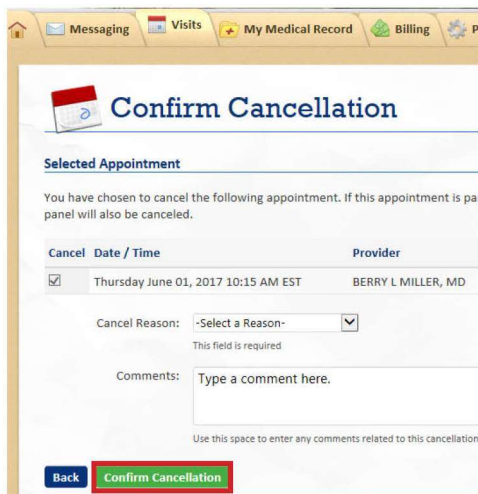
Below that is a 'Cancellation' section with the text: 'Please be courteous to our staff and to other patients: if you must cancel an appointment, please do so as far in advance as possible. You may begin the cancellation process here. You will have a chance to review your decision before the message is sent.'

At the bottom, there is a 'Cancel This Appointment' button.

- If you wish to cancel the appointment, you can click “Cancel this Appointment” from this screen

Cancel Appointments

- Click on “Visits” tab
- Select “Cancel Appts”
- Select the appointment you want to cancel
- Click “Continue”



- Select a “Cancel Reason” from the drop-down list
- Add any comments, as needed
- Click “Confirm Cancellation”

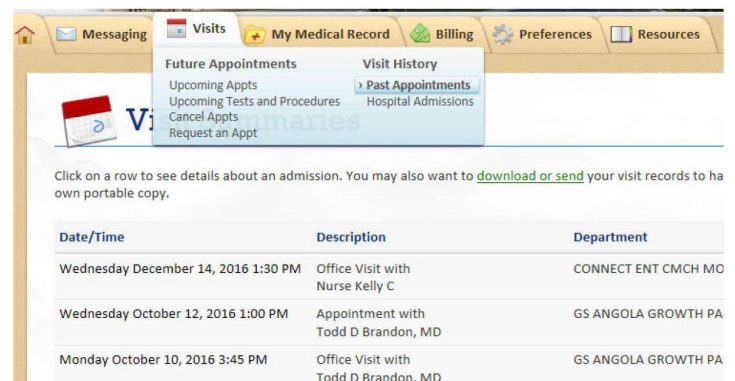
Visits Continued

Past Appointments

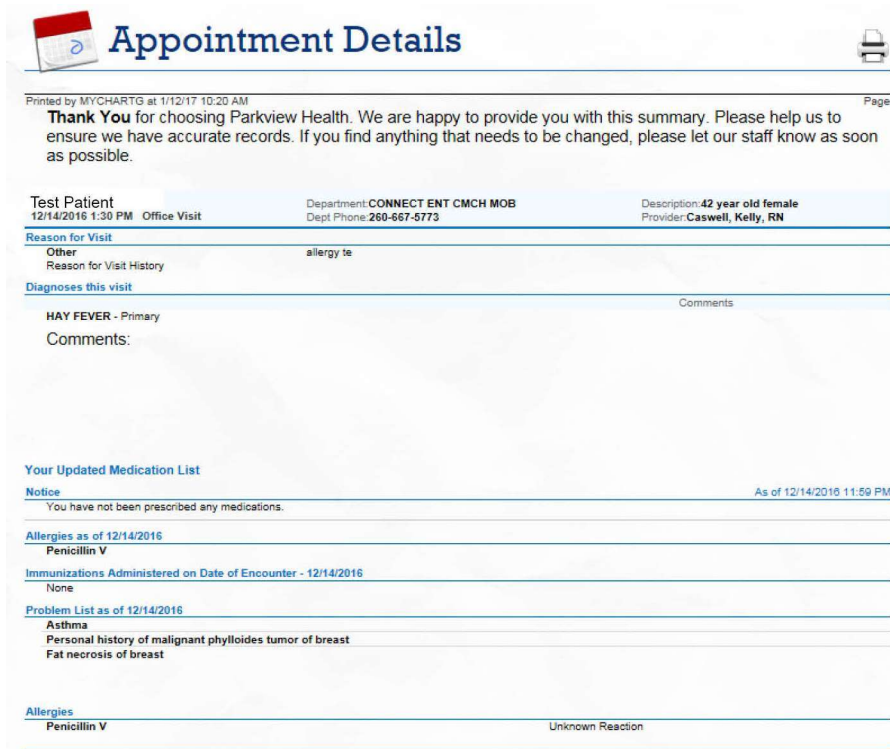
- Click on “Visits” tab
- Select “Past Appointments”
- View the List of your previous appointments

View your After Visit Summary

- Click anywhere on the row to view more details



regarding this appointment



Appointment Details

Printed by MYCHARTG at 1/12/17 10:20 AM Page

Thank You for choosing Parkview Health. We are happy to provide you with this summary. Please help us to ensure we have accurate records. If you find anything that needs to be changed, please let our staff know as soon as possible.

Test Patient 12/14/2016 1:30 PM Office Visit	Department: CONNECT ENT CMCH MOB Dept Phone: 260-667-5773	Description: 42 year old female Provider: Caswell, Kelly, RN
--------------------------------------------------------	----------------------------------------------------------------------------	-------------------------------------------------------------------------------

Reason for Visit

Other	allergy te
Reason for Visit History	

Diagnoses this visit

HAY FEVER - Primary	Comments
Comments:	

Your Updated Medication List

Notice As of 12/14/2016 11:59 PM
You have not been prescribed any medications.

Allergies as of 12/14/2016

Penicillin V

Immunizations Administered on Date of Encounter - 12/14/2016

None

Problem List as of 12/14/2016

Asthma
Personal history of malignant phyllioides tumor of breast
Fat necrosis of breast

Allergies

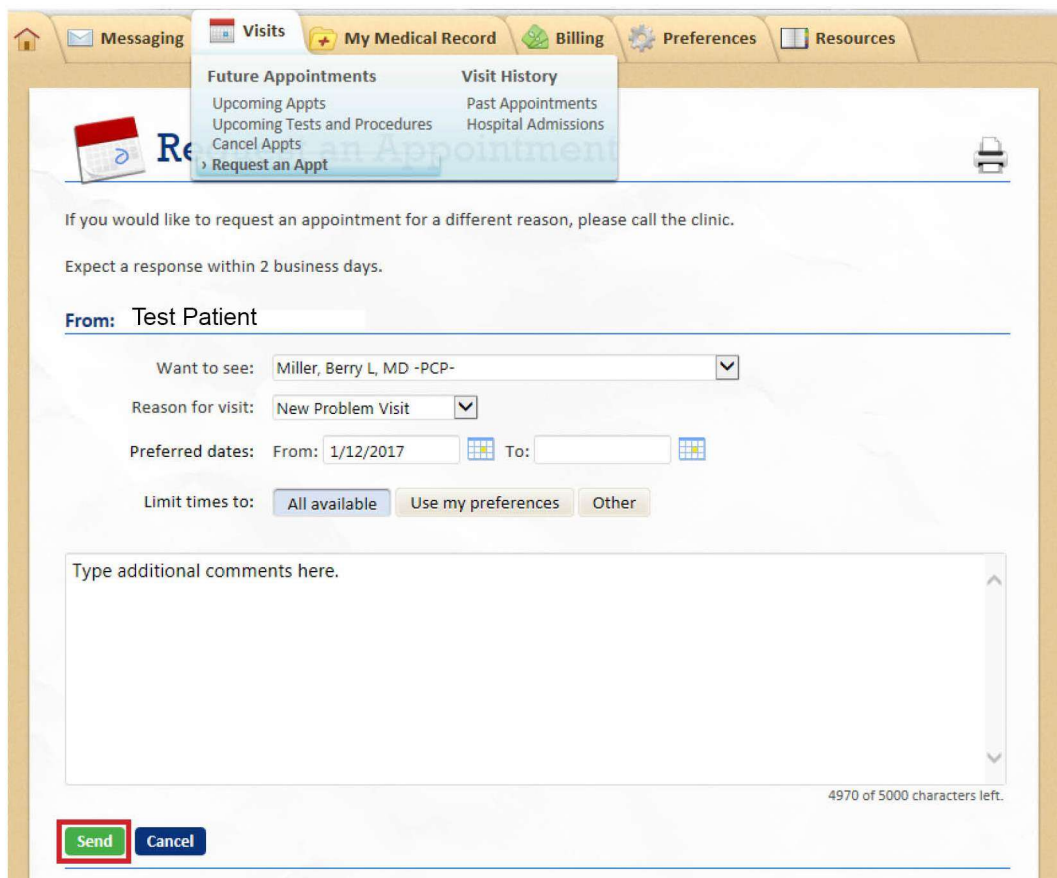
Penicillin V	Unknown Reaction
--------------	------------------

- Your After Visit Summary now appears showing details of the visit

Visits Continued

Request an Appointment

- Click on “Visits” tab
- Select “Request an Appointment”



The screenshot shows a patient portal interface with a navigation bar at the top containing 'Messaging', 'Visits', 'My Medical Record', 'Billing', 'Preferences', and 'Resources'. The 'Visits' tab is active, and a dropdown menu is open, showing options for 'Future Appointments' (Upcoming Appts, Upcoming Tests and Procedures, Cancel Appts, Request an Appt) and 'Visit History' (Past Appointments, Hospital Admissions). The 'Request an Appt' option is highlighted. Below the navigation, the form contains the following fields and options:

- Text: "If you would like to request an appointment for a different reason, please call the clinic." and "Expect a response within 2 business days."
- Field: "From: Test Patient" (with a search icon)
- Field: "Want to see:" with a dropdown menu showing "Miller, Berry L, MD -PCP-"
- Field: "Reason for visit:" with a dropdown menu showing "New Problem Visit"
- Field: "Preferred dates:" with "From:" (1/12/2017) and "To:" (calendar icon) sub-fields
- Field: "Limit times to:" with buttons for "All available", "Use my preferences", and "Other"
- Text area: "Type additional comments here." with a character count "4970 of 5000 characters left."
- Buttons: "Send" (highlighted with a red box) and "Cancel"

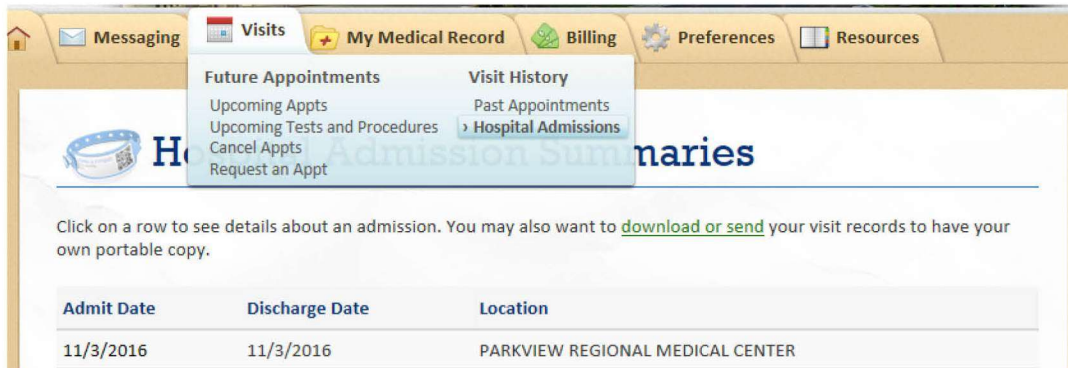
- Select the physician you “Want to see:” from the drop-down list
- Select the “Reason for Visit” from the provided quick buttons
- Select your “Preferred dates:”
- Select your preferred time of day(s) in the “Limit times to:” section
- Enter any comments and click “Send.”

Reminder: Please allow 2 business days to receive a response.

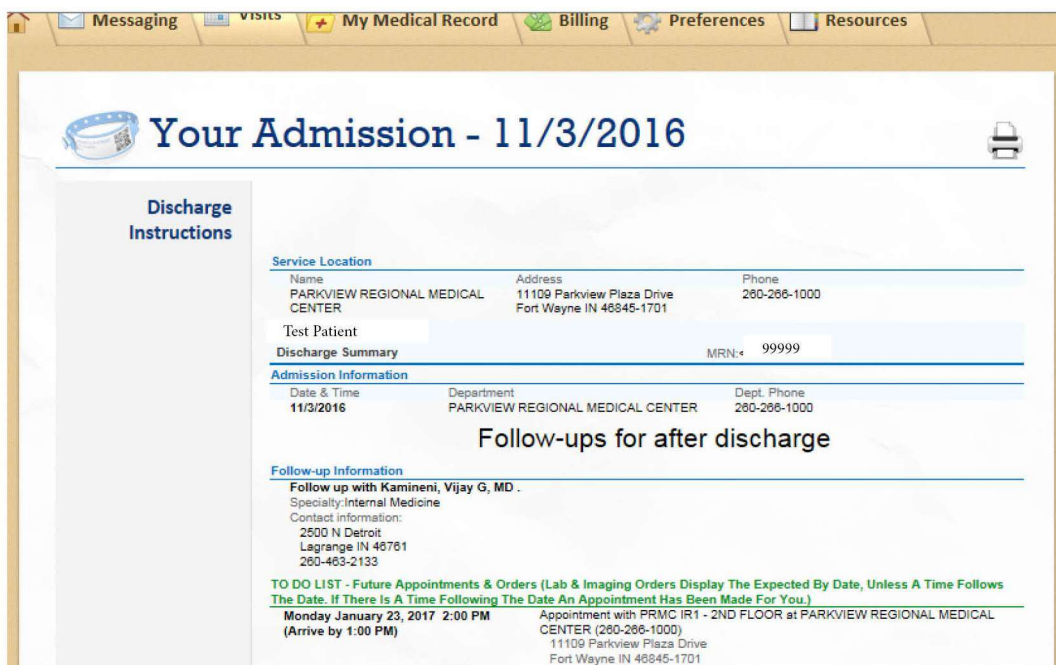
Visits Continued

Hospital Admissions

- Click “Visits”
- Select “Hospital Admissions”



- Click on the row of an admission to view the After Visit Summary from the Hospital Admission



My Medical Record

Test Results

- Click on “My Medical Record” tab
- Select “Test Results” from the drop-down menu
- Click on the row of the test result you wish to view in more detail
- View the components of the test result

The screenshot shows the 'My Medical Record' tab selected. A dropdown menu is open under 'Test Results', listing options like 'Plan of Care', 'Health Summary', 'Current Health Issues', 'Medications', 'Allergies', 'Preventive Care', 'Medical History', 'Immunizations', and 'Administrative Info'. Below the menu, a table lists test results:

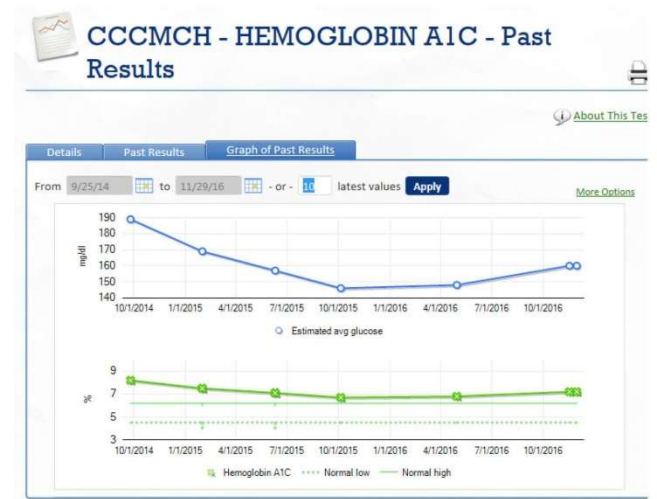
Date	Test	Ordered By
11/29/2016	CCCMCH - SGPT (ALT)	BERRY L MILLER, MD
11/29/2016	CCCMCH - LIPID PROFILE	BERRY L MILLER, MD
11/29/2016	CCCMCH - TESTOSTERONE TOTAL - SERUM	BERRY L MILLER, MD
11/29/2016	CCCMCH - TSH REFLEX FT4	BERRY L MILLER, MD
11/29/2016	CCCMCH - HEMOGLOBIN A1C	BERRY L MILLER, MD

The screenshot shows the 'CCCMCH - HEMOGLOBIN A1C - Details' page. It features a table with the following data:

Component	Your Value	Standard Range
Hemoglobin A1C	6.8 %	4.5 - 6.2 %

Compare to Past Results

- You can also compare this test result to past results by selecting “Past Results” tab
- Select either a date range or a number of values you wish to view
- Click “Apply:”
- The values will appear at the bottom of the page
 - You can make selections regarding how the results appear



- Table
- Table by Date
- Line Graph
- You can also select “Graph of Past Results”

My Medical Record Continued

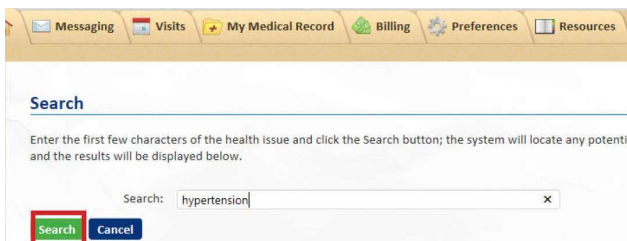
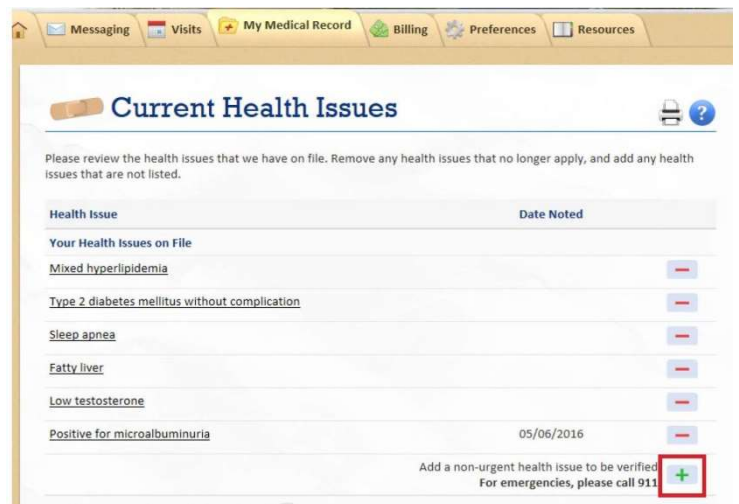
Current Health Issues

- Click on “My Medical Record” tab
- Select “Current Health Issues”



Request a Health Issue be Added to your Medical Record

- Click the green “+”
- In the search field, type the name of the health issue you wish to add
- Click “Search”
- Click on the issue from the list that you want to have added



- Add the date that the health issue began
- Enter any additional comments, if necessary
- Click “Accept”

My Medical Record Continued

Request a Health Issue be Removed from your Medical Record

- Click the red “-”



- Add comments for why this health issue should be removed from your medical record. Click “Accept.”

Medications

- Click “My Medical Record” tab
- Select “Medications”



Request a Refill

- Click “Request a Refill” either at the top of the page or next to the medications you wish to refill

Medications

Below are the current medications that we have on file for you. Click on **About This Medication** to see additional information regarding a medication.

pioglitazone-metFORMIN 15-850 mg per tablet
Commonly known as: ACTOPLUS MET

Instructions: Take one tablet by mouth twice daily, one tablet with breakfast and one tablet with supper

Approved by **BERRY L MILLER, MD**
Prescribed on 10/6/2016
Prescription number: 7624727
Prescribed quantity: 180 tablets
3 refills before 10/6/2017

Request a Refill

My Medical Record Continued

- Select medication(s) you wish to request as a refill
- Add comments, if needed
- Click “Continue”
- Select a Pharmacy from the drop-down list OR select “Other” from the list and specify Pharmacy instructions in the blank box
- Enter a Pharmacy Pick-up date and time (optional)
- Click “Submit Request”
Reminder: Please allow 2 business days to receive a response.

Request Rx Refill

You can now request prescription refills from Parkview Pharmacies from receive notifications when prescriptions are ready. Talk to a Parkview I

Step 1 of 2: Choose prescriptions to refill

- If a prescription can be filled at a Parkview Pharmacy, the medication name of the prescriber. You will be prompted for a pickup date and
- All other prescription refill requests will be routed to the ordering pharmacy you choose.

If the prescription you wish to refill is not on this list, select “Other.” If necessary details, in the comments box.

Prescription

- pioglitazone-metFORMIN 15-850 mg per tablet**
Commonly known as: ACTOPLUS MET
Approved by BERRY L MILLER, MD on 10/6/2016. Prescription #7624727
- losartan 100 MG tablet**
Commonly known as: COZAAR
Approved by BERRY L MILLER, MD on 7/26/2016. Prescription #7604617
- Fluoxetine 20 MG capsule**
Commonly known as: PROZAC
Approved by BERRY L MILLER, MD on 7/26/2016. Prescription #7604629
- INVOKANA 100 mg Tab**
Generic name: canagliflozin
Approved by BERRY L MILLER, MD on 7/8/2016. Prescription #7632054
- atorvastatin 80 MG tablet**
Commonly known as: LIPITOR
Approved by BERRY L MILLER, MD on 5/6/2016.
- blood sugar diagnostic Strp**
Approved by BERRY L MILLER, MD on 3/15/2014.
- OTHER (specify below)**

Type comments here

Request Rx Refill

Step 2 of 2: Enter pharmacy information

- Choose the pharmacy where you wish to pickup the refill(s)
- If you are filling the prescription at a Parkview Pharmacy, you will be prompted for a pickup date and
- If you are requesting a refill from any other pharmacy, a message will be routed to the ordering pharmacy. Your healthcare provider will contact you when the refill has been sent to the pharmacy.
- A summary of your choices will display after you submit the request

Prescriptions: **pioglitazone-metFORMIN 15-850 mg per tablet**
Commonly known as: ACTOPLUS MET

Pharmacy: **Wal-Mart Pharmacy 1593 - COLDWATER, MI - 800 EAST CHICAGO ST.**

If your preferred pharmacy is not in the list, select “Other (specify below)” and then enter the address

Pharmacy hours: Not Available

Delivery method: Pickup

Pickup date: [Calendar icon]

Pickup time: [Time selector]

Refills are generally available within 24 hours. If you need it sooner, please call the pharmacy.

Submit Request

My Medical Record Continued

Allergies

- Click “My Medical Record” tab
- Select “Allergies”

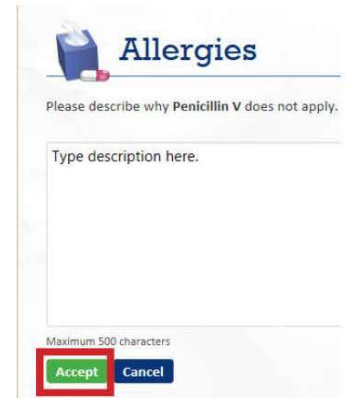


Request an Allergen to be Removed



- Click the red “-“

- Add description about why the allergen should be removed
- Click “Accept”



Request an Allergen to be Added

- Click the green “+“



My Medical Record Continued

- Type the allergen in the search field
- Click “Search”
- Click on the allergen you want to request be added

Search

Enter the first few characters of the allergy and click the Search button; the system will locate any potential matches and the results will be displayed below.

Search: x

Search **Cancel**

Search Results:

Bee Balm	Bee Forte W/c
Bee Pollen	Bee Pollen With Royal Jelly
Bee Pollen-ginseng	Bee Pollens
Bee Sting Kit	Bee Twel 100
Bee Twel 1000	Bee Venom Protein (honey Bee)
Bee W/zinc	Beeceplex
Beef (bovine)	Beef Containing Products
Beef Extract	Beef,iron And Wine
Beef-iron-wine	Beefton
Beekaps	Beepen Vk
Beesix	Beeswax
Beet	Beet Juice
Beeze W/vitamin C	Venom-honey Bee
Multivitamin With Minerals	B-complex With Vitamin C
Tree Nut	Flavoring Agent
Flavoring Agent (bulk)	Lactose-reduced Food With Fibr
Magnesium Oxide-pyridoxine Hcl	Penicillins
Penicillin V Potassium	

Don't see what you're looking for? [Enter a custom allergy.](#)

Allergies

Please enter details about **Venom-honey Bee**. You can hold the CTRL button while clicking to select multiple r

What reactions?:

- Anaphylaxis
- Hives
- Shortness Of Breath
- Diarrhea

Comments:

Maximum 500 characters

Accept **Cancel**

- From the list, select the reaction(s) you had to this allergen
- To select multiple reactions, hold the CTRL key while clicking on the reactions
- Click “Accept”

My Medical Record Continued

Immunizations

- Click “My Medical Record” tab
- Select “Immunizations” to view your immunization record



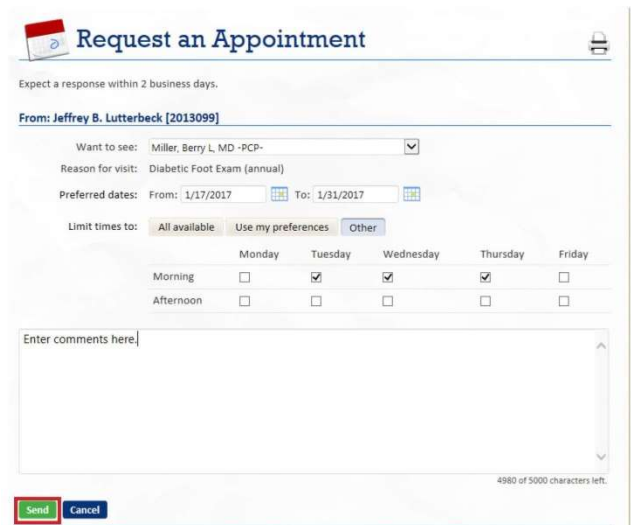
Preventative Care

- Click “My Medical Record” tab
- Select “Preventative Care”
- To request an appointment for a preventative care items:

- Click the box next to the preventative care item
- Click “Request an Appointment”



- Select the physician you wish to see from the drop-down list
- Select your preferred date range
- Select your preferred times
- Enter any comments
- Click “Send”

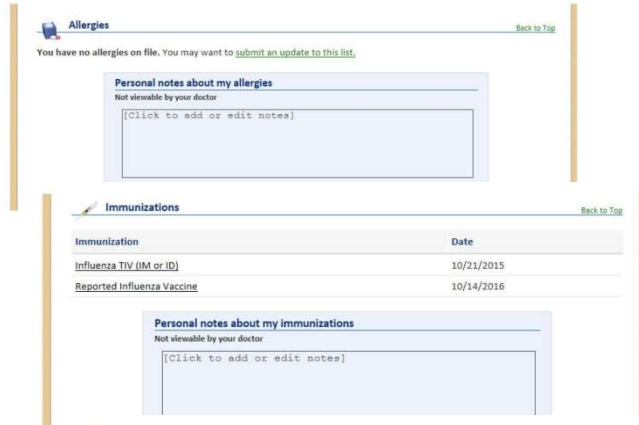
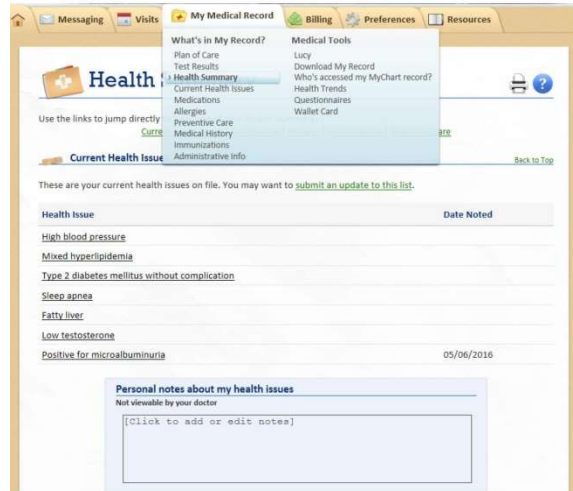


Reminder: Please allow 2 business days to receive a response.

My Medical Record Continued

Health Summary

- Click “My Medical Record”
- Select “Health Summary”
- View a summary of:
 - Current Health Issues
 - Medications
 - Allergies
 - Immunizations
 - Preventative Care



My Medical Record Continued

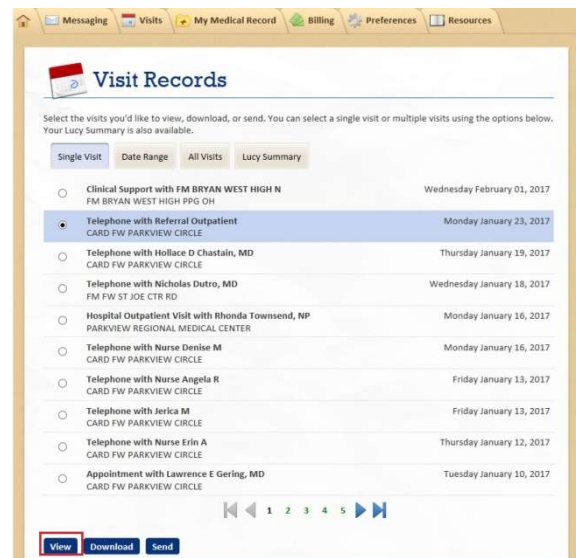
Download My Record

- Click “My Medical Record”
- Select either “Visit Records” to see your record; or “Who’s Accessed My Record?” to see who has viewed your record.
- Click “Visit Records.” You may now see your records associated with a single visit, all records within a date range, all visits, or the “Lucy” summary.



- For a single visit, select the record for which you would like to see details and select “View.”

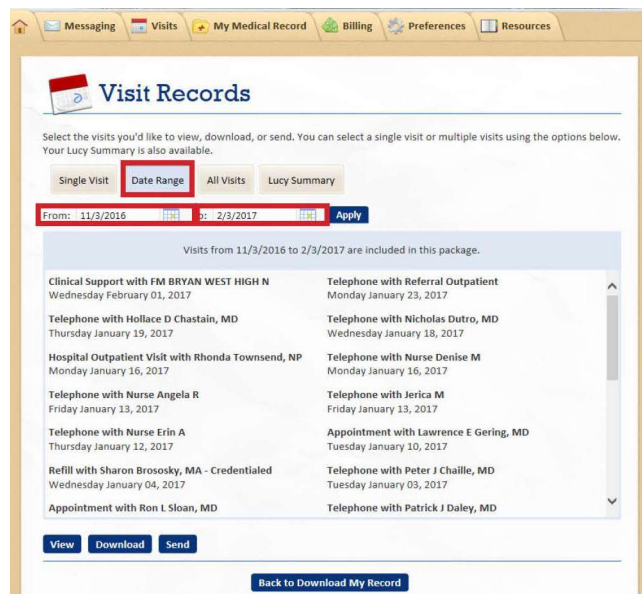
- You will now see that single record.



- Select “Download” to download the record. This allows you to print and take the information to your provider or keep it for your record.



- Select “Date Range” to see all the records within that range. You can change the dates using the “From:” and “To:” calendars just below the button.
- Select either “View” to view the records, or “Download” to download all the records sited.
- Select “All Visits” to see a record of all your medical visits in MyChart. You may once again select “View” or “Download” to get a comprehensive report from all visits.
- Select “Lucy Summary” to receive a portable copy of your records. You can place your “Lucy” record on a USB drive to share with other healthcare providers. Simply select “Lucy Summary” and “Download.”



My Medical Record Continued

Medical History

- Click “My Medical Record”
- Select “Medical History”
- Scroll down to view a summary of:
 - Medical History
 - Surgical History
 - Family Medical History
 - Social History
 - Family Status

My Medical Record Continued

Health Trends

- Click “My Medical Records”
- Select “Health Trends”
- Click on a report to view more details



- You can change the way the results are displayed by clicking on the selection you wish to view
 - Table
 - Graph

Vitals - 1 value per visit

Your report is displayed below. Use the Table and Graph buttons to see different views of the data.

Table [More Options](#)

Name	12/19/2013	5/8/2014	10/1/2014	2/4/2015	6/11/2015	10/5/2015	10/13/2015	11/1/2015
SYSTOLIC	126	130	139	111	119	119	114	136
DIASTOLIC	80	80	85	73	79	73	74	74
PULSE	79	87	86	72	82	73	64	
TEMPERATURE				99.1		97.5		
RESPIRATIONS				16				
Weight (lb)	255	252.4	253	257	258.8	248.2	248.4	245
HEIGHT	5' 10"	5' 11"	5' 11.5"	5' 11.5"	5' 10"	5' 10.5"	5' 10.5"	
BODY MASS INDEX	36.59 kg/m2	35.22 kg/m2	34.8 kg/m2	35.35 kg/m2	37.13 kg/m2	35.1 kg/m2	35.13 kg/m2	35. kg/
BODY SURFACE AREA	2.39 m2	2.39 m2	2.41 m2	2.43 m2	2.41 m2	2.37 m2	2.37 m2	2.3

< >

Table Graph

My Medical Record Continued

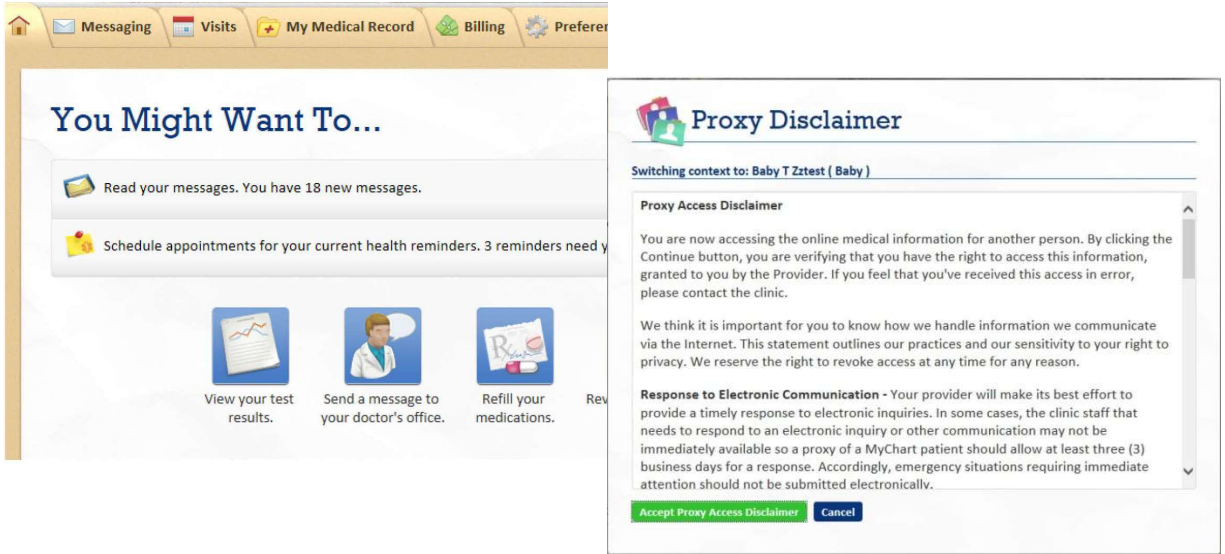
Wallet Card

- Click “My Medical Record” tab
- Select “Wallet Card”
- Click on “Edit” next to Medical Information, Contacts, or Insurance Information to add information from your medical record or comments to your wallet card
- Free text comments or click “Load from Clinic” to auto-fill information
- Click “Save”

My Family's Records

Family Access Settings

- Click on the proxy tab located to the right, to select the family member you would like to view



- To access an account you have been given proxy access to, review the Proxy Disclaimer and click on “Accept Proxy Access Disclaimer” button
- You are now ready to view the medical record through your proxy access including “Growth Charts” under “My Medical Record”



Billing & Insurance

Pay My Bill

- Click “Billing”
- Select “Pay My Bill”
- You will be redirected to the Cameron payment portal on the Cameron website.
- Once on the site, you will be directed to enter your Easy Match Code from your invoice. From there, you will be prompted through the payment process.

Preferences

Preference Information

- Click “Preferences” tab
- Select “Demographics” to update your
 - Address
 - Contact Information
 - Other Demographics
- “Accept Changes”

Change Demographics

Please enter your demographic information here, and click **Accept Changes** to send a message to the clinic. Allow 24 hours for your information to be updated.

Address

Street Address: 416 E. Maumee St.

City: Angola

State: Indiana

ZIP Code: 46703

County: STEUBEN

Country: United States of America

Contact Information

Home Phone: 260-999-9999

Mobile Phone:

Work Phone: 260-888-8888 Ext:

Preferred Phone:

E-mail Address: anypatient@yahoo.com

Verify E-mail: anypatient@yahoo.com X

Accept Changes **Cancel**

Security Settings

Change Password

Enter your new password. Your password must be different than your MyChart Username. Your password must contain 8-20 characters containing at least one number, one capital letter and one special character.

Current Password:

New Password:

Confirm New:

Save Password **Cancel**

Change Security Question/Answer

If you have trouble logging in and forget your username or password, we can reset it if you successfully answer your security question.

Current Password:

Current Question: What street did you grow up on?

New Question: What street did you grow up on? [Current Question]

New Answer:

Not case sensitive

Save Ques/Ans **Cancel**

Other Demographics

Race: White or Caucasian

Black or African American

American Indian or Alaska Native

Race

You can hold the CTRL button while clicking to select multiple races.

Ethnicity: Not Hispanic or Latino

Please select the ethnicity you feel best describes you.

Ethnic Background:

You can hold the CTRL button while clicking to select multiple ethnic backgrounds.

Language: English

Please select your preferred language.

Accept Changes **Cancel**

Back to the Home Page

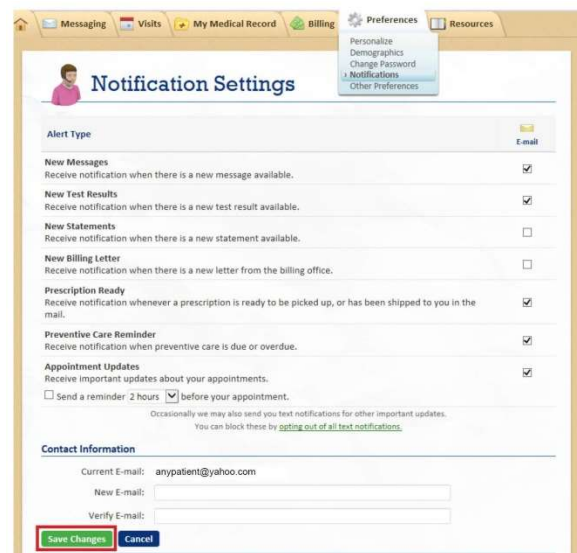
Change Password/Security Question

- Click “Preferences” tab
- Select “Change Password”
- Note: Your password must contain 8-20 characters containing at least one number and one letter AND your username and password cannot be the same
- Make appropriate changes and click “Save Ques/Ans” button

Preferences Continued

Notifications

- Click “Preferences”
- Select “Notifications”
- Check or un-check boxes for notifications you wish to receive
- Update your email address if needed
- Click “Save Changes”



The screenshot shows the 'Notification Settings' page within a patient portal. The page has a navigation bar at the top with tabs for 'Messaging', 'Visits', 'My Medical Record', 'Billing', 'Preferences', and 'Resources'. The 'Preferences' tab is active, and a dropdown menu is open showing options: 'Personalize', 'Demographics', 'Change Password', 'Notifications', and 'Other Preferences'. The 'Notifications' option is selected. The main content area is titled 'Notification Settings' and features a list of notification types with checkboxes to enable or disable them. The 'Alert Type' is set to 'E-mail'. The notification types and their status are: New Messages (checked), New Test Results (checked), New Statements (unchecked), New Billing Letter (unchecked), Prescription Ready (checked), Preventive Care Reminder (checked), and Appointment Updates (checked). Under 'Appointment Updates', there is a checkbox for 'Send a reminder 2 hours before your appointment' which is checked. Below the notification settings is a 'Contact Information' section with a 'Current E-mail' field containing 'anypatient@yahoo.com', and empty fields for 'New E-mail' and 'Verify E-mail'. At the bottom left of the form are 'Save Changes' and 'Cancel' buttons.

Alert Type	E-mail
New Messages Receive notification when there is a new message available.	<input checked="" type="checkbox"/>
New Test Results Receive notification when there is a new test result available.	<input checked="" type="checkbox"/>
New Statements Receive notification when there is a new statement available.	<input type="checkbox"/>
New Billing Letter Receive notification when there is a new letter from the billing office.	<input type="checkbox"/>
Prescription Ready Receive notification whenever a prescription is ready to be picked up, or has been shipped to you in the mail.	<input checked="" type="checkbox"/>
Preventive Care Reminder Receive notification when preventive care is due or overdue.	<input checked="" type="checkbox"/>
Appointment Updates Receive important updates about your appointments. <input type="checkbox"/> Send a reminder 2 hours <input checked="" type="checkbox"/> before your appointment.	<input checked="" type="checkbox"/>

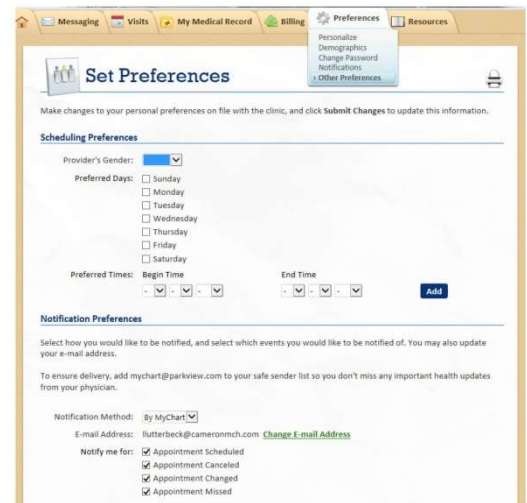
Occasionally we may also send you text notifications for other important updates.
You can block these by [getting out of all text notifications.](#)

Contact Information

Current E-mail: anypatient@yahoo.com
New E-mail:
Verify E-mail:

Set Preferences

- Click “Preferences”
- Select “Other Preferences”
- Select any preferences you wish to have when scheduling
- Click “Add”
- Click “Submit Changes”



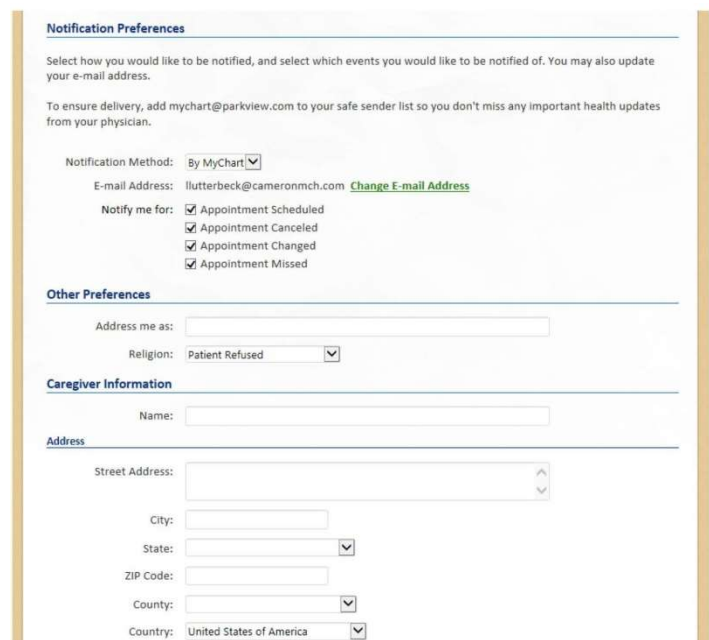
Preferences Continued

Notification Preferences

- Select a notification method
- Check the boxes for the notifications you wish to receive
- Click “Submit Changes”

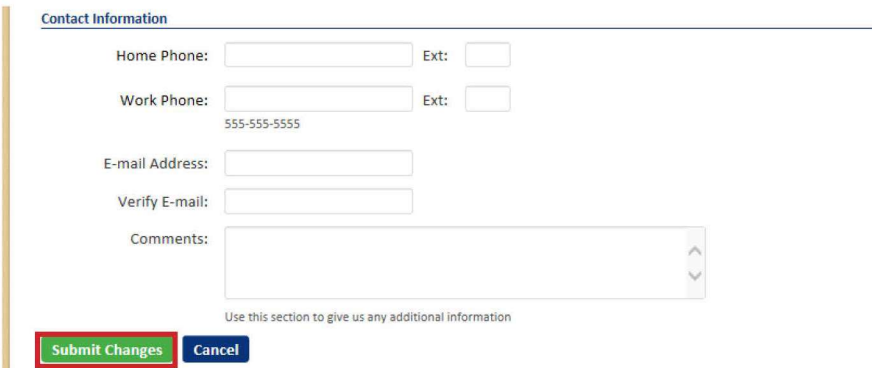
Other Preferences/Caregiver Information

- Add any relevant information
- Click “Submit Changes”



Contact Information/Submit Changes

- Update contact information
- Click “Submit Changes”



The screenshot shows a web form titled "Contact Information". It contains the following fields: "Home Phone:" with an input box and an "Ext:" dropdown; "Work Phone:" with an input box, an "Ext:" dropdown, and a placeholder "555-555-5555"; "E-mail Address:" with an input box; "Verify E-mail:" with an input box; and "Comments:" with a large text area and a scroll arrow. Below the form are two buttons: "Submit Changes" (highlighted with a red border) and "Cancel".

Home

Terms and Conditions

- Click “Home” tab (the house icon)
- Select “Terms and Conditions” at the bottom of the page

Printing

On each page of the MyChart web portal, you will see a printer icon that will allow you to print information from each section.



- Click on the printer icon to print that section of your MyChart information

Contacts for Assistance

Phone: 855-222-3648

Or

E-mail: mychart@parkview.com